

## COOKIES POLICY

With this Cookie Policy, GALP intends to inform you about the use of cookies on this website.

### 1. What are cookies and what are their categories

A cookie is a small text file that a website - when visited by a user - asks your browser to store on your device (computer, mobile phone/smartphone or tablet) in order to store information about you, such as your language preference or login information. These cookies are called **first-party cookies** and are set by the website you are visiting.

**Third-party cookies** - which are cookies from a domain other than the domain of the website you are visiting - may also be used for advertising and marketing initiatives - and are set by a third-party website different from the website you are visiting. GALP is not responsible for the content and truthfulness of the privacy policies of third-party components included on this website.

In addition to cookies, **web beacons** can also be used. These are small graphic images (also known as "pixel tags" or "clear GIFs") that can be included in emails, web pages, services, applications or messages in order to transfer data back to the website. These can work in combination with cookies to identify users and their behaviour. Web beacon information is used for a variety of purposes, including website traffic reports, advertising and email audits and personalization.

The use of cookies on this website may be subject to user acceptance.

### 2. Cookies' expiration date

Regarding the expiration date, cookies can be:

- (i) **Session cookies:** are temporary, available until you log out. The next time you access your browser, these cookies are no longer stored. The information obtained allows you to manage your sessions, identify problems and provide a better browsing experience.
- (ii) **Persistent cookies:** are stored on the access device, at a browser level, and are used whenever the user visits the website again. In general, they are used to direct navigation according to the user's interests, allowing to provide a more personalized service.

### 3. Cookies used on this website

On this website, we only use "Strictly necessary" cookies. These cookies are always active and cannot be deactivated, since they are essential for the correct functioning of the website.

Cookie name	Description
uule	An encrypted and anonymized string which is an identifier of the authentication process
lbcookie	Load balancing cookie to route the upcoming authentication requests to handle traffic volume.
SSOSession	An encrypted and anonymized string that identifies the user session in the server, allows to perform single sign on through applications.
INGRESSCOOKIE	Allows to send all the requests to the same region authentication server instance.
_GRECAPTCHA	_GRECAPTCHA cookie appears when activating Google's captcha service. This cannot be removed and is needed for Google captcha.

#### 4. Disabling the use of cookies

Users can disable or remove the use of cookies on this website at any time, except those strictly necessary for its operation.

It is important to note that disabling or removing cookies may prevent some features and services of the website from working properly, affecting all or part of the navigation on the page.

To remove or disable the use of cookies on this website, you must:

- Access the cookie preference centre of this website
- Select the appropriate settings of your browser (Internet Explorer, Google Chrome, Firefox, Safari, etc.) which you can find in the "Options" or "Preferences" menu. The settings may vary if you access this website via another browser
- In your mobile device settings, you can choose not to use advertising and/or location identifiers
- Go to the third party tools available online that allow users to detect cookies from web pages they visit and manage their deactivation (<http://aboutads.info/choices> or <http://www.youronlinechoices.com>)
- Regarding web beacons, you cannot reject them. However, you can disable them by choosing not to download the images you receive. These allow you to know if the emails or messages you send are open and check the number of clicks through links or ads. Web beacons can also be disabled in certain circumstances when you reject cookies or change the cookie settings in your browser. For more information about web beacons, go to [www.allaboutcookies.org/faqs/beacons.html](http://www.allaboutcookies.org/faqs/beacons.html)

#### 5. Updating the cookie policy

Galp may modify this cookie policy at any time, if warranted. We encourage you to review this policy regularly to check for the most current versions.

Last Updated: May, 2023